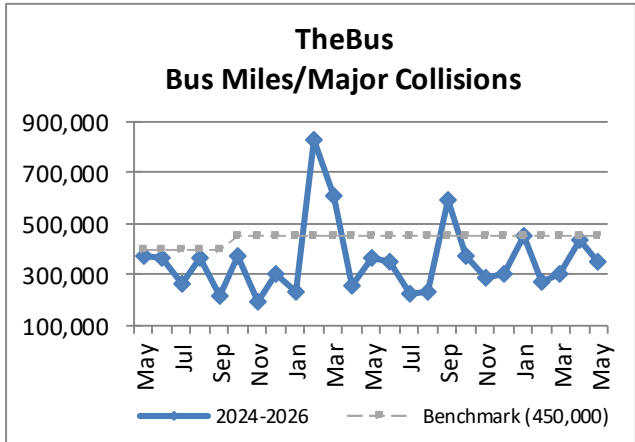
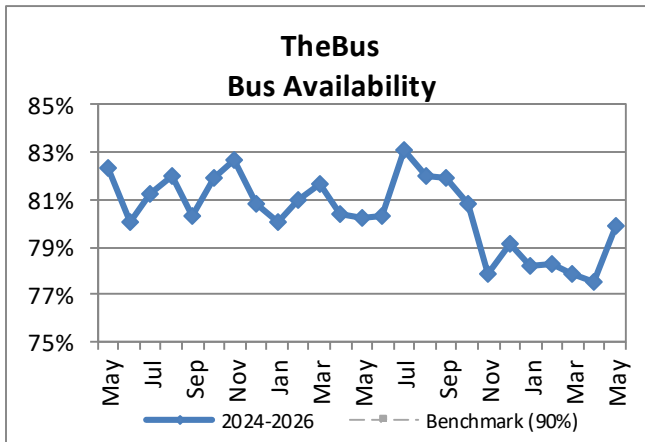
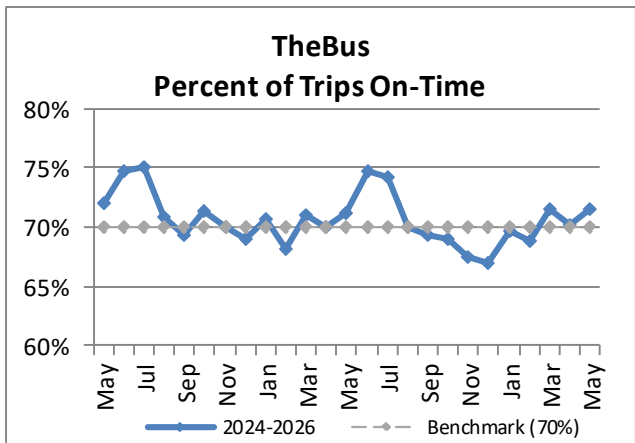
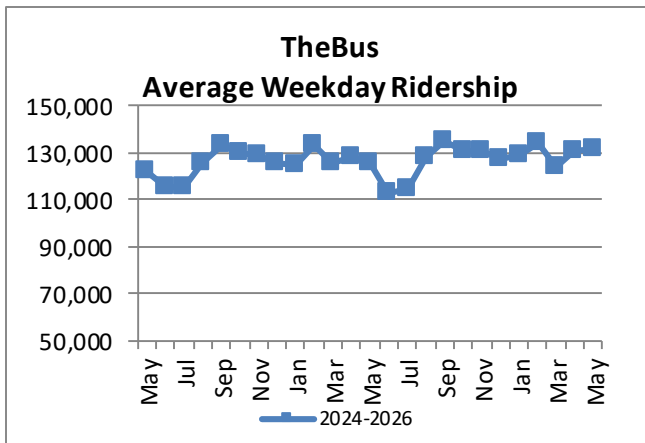


**Oahu Transit Services - Fixed Route
Monthly Performance Report
For the Month Ending May FY 2026**

Key Performance Indicators (KPI)	May FY 2026	May FY 2025	Percent Change FY 2025-2026	YTD for FY 2026	YTD for FY 2025	Percent Change FY 2025-2026	Benchmark
Total Monthly Ridership	3,579,821	3,478,177	3%	38,485,460	37,975,184	1.3%	
Average Weekday Ridership	131,335	125,979	4%	128,766	127,043	1.36%	
Percent of Trips On-Time	71.5%	71.2%	0%	69.9%	70.6%	-0.75%	70%
Bus Availability	79.9%	80.2%	0%	79.7%	81.1%	-1%	90%
Bus Miles/Major Collisions	352,929	368,338	-4.18%	348,035	365,026	-4.65%	450,000
Preventable Acc./Mil. Mls. (Rolling 12 Mos.)				2.51	4.23	-40.66%	3.00
Bus Miles/Mechanical Road Calls	13,071	10,584	23.50%	12,562	11,208	12%	11,000
Spare Ratio	25%	26.6%	-1.65%	27%	27.6%	0%	>20%
Percent of Inspections Comp. On-Time	100%	100%	0%	100%	100%	0%	100%
Percent Maintained Pullouts	95.2%	97.6%	-4.76%	96.9%	97.7%	-3%	100%
Cost per Service Hour	\$176.24	\$167.61	5%	\$172.08	\$160.31	7%	\$166.69
Cost per Passenger Trip	\$6.39	\$6.36	0%	\$6.41	\$6.06	6%	
Cost per Mile	\$12.96	\$12.00	8%	\$12.56	\$11.56	9%	
Passenger Trips per Hour	27.59	26.37	4.65%	26.93	26.55	1%	
Farebox Recovery	18.5%	15.9%	16.05%	17.2%	17.8%	-3%	
Trips per Mile	2.03	1.89	7%	1.96	1.91	3%	
Average System Speed	12.65	12.97	-2%	12.65	12.98	-2.51%	
Percent Complete in 30 Days (Customer)	95%	94%	1%	89%	84%	5%	95%
Complaint Rate (Complaints per 100,000 Trips)	12.29	11.50	6.88%	13.52	11.69	15.59%	12



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